

2017 Annual Drinking Water Quality Report

Resthaven Retirement Home

System ID Number 6252030

This report will be mailed to customers only upon request and is also available at 2428 Commerce Ct., Bowling Green, FL 33834 upon request. This report can also be viewed at the URL link located on your water bill or at the following address <http://www.hardeecounty.net/Site/content/utilities/files/2017ccr.pdf>

We're very pleased to provide you with this year's Annual Drinking Water Quality Report. We want to keep you informed about the excellent water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a safe and dependable supply of drinking water. Our water source draws water from the Floridian Aquifer. Before delivery to you, the water is aerated for taste and odor and then is disinfected with chlorine to achieve free available residuals.

In 2017 the Department of Environmental Protection performed a Source Water Assessment on our system. A search of the data sources indicated that there are no unique potential sources of contamination near our well. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp.

If you have any questions about this report or concerning your water utility, please contact **Park Winter, Utilities Director** or **Jerry Torrance, Utilities Superintendent at 863-773-3465**. We encourage our valued customers to be informed about their water utility. Any customer can obtain additional information from EPA at their Safe Drinking Water Hotline (800-426-4791).

Resthaven WTP routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2017. Data obtained before January 1, 2017 and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

In the tables below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water, below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Action Level (AL): The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.

Initial Distribution System Evaluation (IDSE): An important part of the Stage 2 Disinfection Byproducts Rule (DBPR). The IDSE is a one-time study conducted by water systems to identify distribution system locations with high concentrations of trihalomethanes (TTHMs) and haloacetic acids (HAA5s). Water systems will use results from the IDSE, in conjunction with their Stage 1 DBPR compliance monitoring data, to select compliance monitoring locations for the Stage 2 DBPR.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant, below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per billion (ppb) or Micrograms per liter ($\mu\text{g/l}$): one part by weight of analyte to 1 billion parts by weight of the water sample.

Parts per million (ppm) or Milligrams per liter (mg/l): one part by weight of analyte to 1 million parts by weight of the water sample.

Picocurie per liter (pCi/L): measure of the radioactivity in water.

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Radioactive Contaminants							
Alpha emitters (pCi/L)	3/15	N	8.2	N/A	0	15	Erosion of natural deposits
Radium 226 + 228 or combined radium (pCi/L)	3/15	N	5.3	N/A	0	5	Erosion of natural deposits
Uranium (µg/L)	3/12	N	1.3	N/A	0	30	Erosion of Natural deposits
Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Inorganic Contaminants							
Antimony (ppb)	3/15	N	1.4	N/A	6	6	Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder
Arsenic (ppb)	3/15	N	4.7	N/A	10	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	3/15	N	0.0064	N/A	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Cadmium (ppb)	3/15	N	0.47	N/A	5	5	Corrosion of galvanized pipes; erosion of natural deposits; discharge from metal refineries; runoff from waste batteries and paints.
Chromium (ppb)	3/15	N	3.3	N/A	100	100	Discharge from steel and pulp mills; erosion of natural deposits
Fluoride (ppm)	3/15	N	1.5	N/A	4.0	4.0	Erosion of natural deposits; Discharge from aluminum factories. Water additive which promotes strong teeth when at the optimum level of 0.7 ppm
Lead (point of entry) (ppb)	3/15	N	0.28	N/A	0	15	Residue from man-made pollution such as auto emissions and paint; lead pipe, casing, and solder
Nickel (ppb)	3/15	N	8.5	N/A	N/A	100	Pollution from mining and refining operations. Natural occurrence in soil

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Inorganic Contaminants (continued)							
Nitrate (as Nitrogen) (ppm)	3/17	N	1.16	N/A	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Selenium (ppb)	3/15	N	5.0	N/A	50	50	Discharge from petroleum and metal refineries; erosion of natural deposits; discharge from mines
Sodium (ppm)	3/15	N	17	N/A	N/A	160	Salt water intrusion, leaching from soil
Thallium (ppb)	3/15	N	0.34	N/A	0.5	2	Leaching from ore-processing sites; discharge from electronic, glass, and drug factories

Stage 2 Disinfectants and Disinfection By-Products							
During 2016 our system had only annual results and all of these results were below the MCL, we reported the highest result as the level detected.							
Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Chlorine (ppm)	2017 Monthly	N	1.25	0.70 – 1.8	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	7/15 Annual	N	3.46	N/A	N/A	MCL = 60	By-product of drinking water disinfection
Total Trihalomethanes (TTHM) (ppb)	7/15 Annual	N	16.0	N/A	NA	MCL = 80	By-product of drinking water disinfection

Contaminant and Unit of Measurement	Dates of sampling (mo./yr.)	AL Exceeded (Y/N)	90th Percentile Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Lead and Copper (Tap Water)							
Copper (tap water) (ppm)	7/15	N	0.0595	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Wauchula Hills Water Treatment Plant is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at [HTTP://www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- (D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- (E) Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

To ensure that tap water is safe to drink, the EPA prescribes regulations, which limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

In our continuing efforts to maintain a safe and dependable water supply, it may be necessary to make improvements in your water system. The costs of these improvements may be reflected in the rate structure. Thank you for understanding and for allowing us to continue providing your family with clean, quality water this year.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

We at Hardee County Utilities are committed to insuring the quality of your water and work around the clock to provide top quality water to every tap. We would like you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.

If you have any questions or concerns about the information provided, please feel free to call any of the numbers listed.